

FLYGTAXI Amadeus specification valid from 2011-10-05
2011-07-11

Late Changes

This document describes general rules for booking of Ground Transportation using the SUR-segments. The rules are valid for booking of all Ground Transportation products i.e. FLYGTAXI, Arlanda Express and various Flygbuss-operations to and from all Swedish airports.

From 2011-10-05 the communication between Amadeus and Flygtaxi is changed to a direct communication and the code "SK" is changed to "16" in all segments.

The format for the Flygtaxi-ordernumber today is U-Cxxxxxxxx, i.e. U-C followed by nine digits. The number is overall totally unique and the Cxxxxxxxx is in fact the same as the internal FLYGTAXI ReservationId. From 2011-11-01 this format can contain any initial letter. To begin with U-Wxxxxxxxx will be introduced.

There are also introduced new ways to describe that the debiting of the Ground Transportation segments will differ from the way the airline ticket is debited. Today this is handled only in an AP SUR –segment, but since this segment cannot take any credit card information this function is moved to either a RM* FPSUR segment or a RIU FPSUR segment.

Summary

Basic facts

- existing GGSUR-pages will still exist as is and is still maintained by FLYGTAXI
- existing bookingfunction using SUR(face)-line will be the same but code SK is changed to 16
- all existing profiles can be used
- for bookings of Arlanda Express an OSI-segment must be inserted as today
- FLYGTAXI will in association with Amadeus Scandinavia update all PNRs holding a SUR-line immediately after FLYGTAXI have received the booking. It will be one new RM*SUR-line for each SUR-line in the booking. For any AIR, submitted after this updating, the RM*SUR-lines will be available.
- FLYGTAXI will in connection with first transportation pick-up all customerinformation in PNR and debit the customer

Detailspecification choice of debtor

Normally Flygtaxi debits the customer based on information in PNR.

Agent that will debit the customer themselves shall add a segment with following content

RM*FPSUR AGENT

The choice will affect all SUR-bookings in the PNR.

Agent can also enter an agreement with FLYGTAXI specifying a general rule that all bookings shall be debited by agent in such a case the RM*FPSUR AGENT is not necessary.

Agent can also enter an agreement that Flygtaxi normally shall debit the customers for cards and travel accounts, while agent debit other customers. In such a case there is no need for the RM*FPSUR AGENT for those bookings where agent debit customer. However if the segment is entered into a booking containing card or travel account information the RM*FPSUR AGENT overrules such an agreement.

Detailspecification RM*SUR-lines

You can here see example of SUR-lines and corresponding RM*SUR-lines in a PNR.

The design has been made in such a way that the mid-office-systems can use the RM*SUR-info instead of (or as a complement to) the SUR-lines. There are however no simple way to join the SUR-line with its RM*SUR-line.

Example for PNR and corresponding AIR.

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--- TST RLR ---
RP/STOS121AA/STOS121AA          LH/SU  19MAY11/1427Z   2ZU492
STOS121AA/2227LH/19MAY11
  1.OLSSON/STIGHELMER
  2 SUR 16 HK1 ARN 26JUL TAXI/0520/D/1/KALLHALL,TROLLVAGEN 15/08
    -4580500/TEST AVINFO
  3 BA 771 J 26JUL 2 ARNLHR HK1      5  0710 0900   *1A/E*
  4 BA 776 J 28JUL 4 LHRARN HK1      5  0740 1105   *1A/E*
  5 SUR 16 HK1 ARN 28JUL ELIM/1115/A/1/KALLHALL,TROLLVAGEN 15/08
    -4580500/5PSGR
  6 AP STO 08-458 0500 - AMADEUS TEST OFFICE - A
  7 TK OK19MAY/STOS121AA
  8 RM *SUR/U-C006638090/20110726 0520/TAXI/ARN/D/1/(KA2)/KALLHA
    ELL,TROLLVAGEN 15/SEK 367/M6./TTL 389/OLSSON/STIGHELMER
  9 RM *SUR/U-C006638089/20110728 1115/ELIM/ARN/A/1/(KA2)/KALLHA
    ELL,TROLLVAGEN 15/SEK 942/M6./TTL 999/OLSSON/STIGHELMER
 10 FE PAX BA ONLY/S4
 11 FP NONREF
 12 FV PAX BA/S4
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corresponding AIR for PNR

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AIR-BLK207;BT;;229;2000010854;SM15012;001001
AMDR1900000006;1/1;
SM15012;SM15012
MUC1A
2ZU492012;0101;STOS121AA;00631002;STOS121AA;00631002;STOS121AA;006310
02;STOS121AA;00631002;02;;;;;;;;;;;;;;;BA NOSYNC
B-BT/RT
C-7906/ 2227LHSU-2227LHSU----
D-110519;110519;110519
U-006X;002SUR 16 OK01;HK01 26JUL;ARN;STOCKHOLM ARLANDA;TAXI;SHARE
BASIS;0520 D;1;KALLHALL,TROLLVAGEN 15;08-4580500;TEST AVINFO;
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U-005X;003OARN;STOCKHOLM ARLANDA;LHR;LONDON LHR ;BA 0771 J J
 26JUL0710 0900 26JUL;OK01;HK01;M ;0;320;;;5 ;;ET;0250
 ;N;;916;;SE;GB;5
 U-002X;004OLHR;LONDON LHR ;ARN;STOCKHOLM ARLANDA;BA 0776 J J
 28JUL0740 1105 28JUL;OK01;HK01;M ;0;321;;;5 ;;ET;0225
 ;N;;916;;GB;SE;5
 U-004X;005SUR 16 OK01;HK01 28JUL;ARN;STOCKHOLM ARLANDA;ELIM;PRIVATE
 LIMOUSINE;1115 A;1;KALLHALL,TROLLVAGEN 15;08-4580500;5PSGR;
 K-
 L-
 M-
 O-
 Q-
 I-001;01OLSSON/STIGHELMER;;APSTO 08-458 0500 - AMADEUS TEST OFFICE -
 A;;
 T-
 FPNONREF
 TKOK19MAY/STOS121AA
 RM*SUR/U-C006638090/20110726 0520/TAXI/ARN/D/1/
 (KA2)/KALLHAELL,TROLLVAGEN 15/SEK 367/M6./TTL
 389/OLSSON/STIGHELMER;P1
 RM*SUR/U-C006638089/20110728 1115/ELIM/ARN/A/1/
 (KA2)/KALLHAELL,TROLLVAGEN 15/SEK 942/M6./TTL
 999/OLSSON/STIGHELMER;P1
 ENDX

PNR for ticketing

--- TST RLR ---
 RP/STOS121AA/STOS121AA LH/SU 20MAY11/1341Z 2ZU492
 STOS121AA/2227LH/19MAY11
 1.OLSSON/STIGHELMER
 2 SUR 16 HK1 ARN 26JUL TAXI/0520/D/1/KALLHALL,TROLLVAGEN 15/08
 -4580500/TEST AVINFO
 3 BA 771 J 26JUL 2 ARNLHR HK1 5 0710 0900 *1A/E*
 4 BA 776 J 28JUL 4 LHRARN HK1 5 0740 1105 *1A/E*
 5 SUR 16 HK1 ARN 28JUL ELIM/1115/A/1/KALLHALL,TROLLVAGEN 15/08
 -4580500/5PSGR
 6 AP STO 08-458 0500 - AMADEUS TEST OFFICE - A
 7 TK OK20MAY/STOS121AA//ETBA
 8 RM *SUR/U-C006638090/20110726 0520/TAXI/ARN/D/1/(KA2)/KALLHA
 ELL,TROLLVAGEN 15/SEK 367/M6./TTL 389/OLSSON/STIGHELMER
 9 RM *SUR/U-C006638089/20110728 1115/ELIM/ARN/A/1/(KA2)/KALLHA
 ELL,TROLLVAGEN 15/SEK 942/M6./TTL 999/OLSSON/STIGHELMER
 10 FA PAX 125-2730416025/ETBA/SEK12744/20MAY11/STOS121AA/006310
 02/S3-4
 11 FB PAX 2000000012 TTP/RT OK ETICKET/S3-4
 12 FE PAX BA ONLY/S3-4
 13 FM PAX *C*0/S3-4
 14 FP NONREF
 15 FV PAX BA/S3-4

corresponding AIR for ticketing

AIR-BLK207;7A;;225;2000027709;SM015012;001001
 AMD 2000000012;1/1;
 SM15012;SM15012

OLM CENTRAL,ENL TIDTABELL/SEK 226/M6./TTL
240/NICKLASSON/AKE/P1
11 FA PAX 105-2730416020/ETAY/SEK7050/19MAY11/STOS121AA/0063100
2/S3/P1
12 FA PAX 105-2730416021/ETAY/SEK7050/19MAY11/STOS121AA/0063100
2/S3/P2
13 FB PAX 1900000004 TTP/RT OK ETICKET ADVISE PSGR TO BRING
FOID/PICT ID AT AP/S3/P1-2
14 FM PAX *C*0/S3/P1-2
15 FP CCCAXXXXXXXXXXXXX0015/X1212/N1111
16 FV PAX AY/S3/P1-2

corresponding AIR for PNR

AIR-BLK207;BT;;229;2000010855;SM15012;001001
AMDR1900000005;1/1;
SM15012;SM15012
MUC1A
2ZU255010;0202;STOS121AA;00631002;STOS121AA;00631002;STOS121AA;006310
02;STOS121AA;00631002;02;:::;:::;:::;:::;:::;AY 2ZU255
B-BT/RT
C-7906/ 2227LHSU-2227LHSU----
D-110519;110519;110519
U-002X;003OHEL;HELSINKI ;ARN;STOCKHOLM ARLANDA;AY 0643 J J
27JUL0800 0800 27JUL;OK02;HK02;O ;0;320;;;2 ;0730 ;ET;0100
;N;;249;;FI;SE;5
U-006X;004SUR 16 OK01;HK01 27JUL;ARN;STOCKHOLM ARLANDA;FBUS;;0801
A;1;STH CITY,ENLIGT TIDTABELL;0000-000000;;;P2
U-004X;005SUR 16 OK01;HK01 27JUL;ARN;STOCKHOLM ARLANDA;SBUS;;0805
A;9;ARLEXPR,ENL TIDTABELL;0000-000000;;;P1
K-
L-
M-
O-
Q-
I-002;01NICKLASSON/AKE;;APSTO 08-458 0500 - AMADEUS TEST OFFICE - A;;
OSI YY FTFOIDCCVI4539111111111678
T-
FM*C*0;S3;P1-2
FPCCCA5499830000000015/X1212/N1111
FVAY;S3;P1-2
TKOK19MAY/STOS121AA//ETAY
RM*SUR/U-C006638087/20110727 0805/SBUS/ARN/A/9/(XEV)/STOCKHOLM
CENTRAL,ENL TIDTABELL/SEK 226/M6./TTL 240/NICKLASSON/AKE;P1
I-001;02ULVESSON/INGE;;APSTO 08-458 0500 - AMADEUS TEST OFFICE - A;;
T-
FM*C*0;S3;P1-2
FPCCCA5499830000000015/X1212/N1111
FVAY;S3;P1-2
TKOK19MAY/STOS121AA//ETAY
RM*SUR/U-C006638086/20110727 0801/FBUS/ARN/A/1/(Z60)/FLYGBUSS STHLM
CITY,ENLIGT TIDTABELL/SEK 112/M6./TTL 119/ULVESSON/INGE;P2
ENDX

PNR using AeTm booking

RP/STOS121AA/STO1A0980 LH/SU 19MAY11/1440Z 2ZU43E
STO1A0980/0001AA/19MAY11

ENDX=

Elements of the RM*SUR:

Example:

RM*SUR/U-W000986456/20110719 0740/VTAX/ARN/A/1/(NP1)/NORRMALM
(,KUNSGATAN 10/SEK 603/M06/TTL 639/AD/ADMINISTRATOR MR/AETMF;P1

All elements are separated by a / (hash)

<u>Nr</u>	<u>Name</u>	<u>Example</u>
1	RM-Segment with *SUR	RM*SUR
2	Reservationid (ticketno)	U-W000986456
3	Pickup time YYYYMMDD TTMM	20110719 0740
4	Productcode	VTAX
5	Airport	ARN
6	A=Arrival, D=Departure	A
7	Product specification In combination with Productcode it Is used to specify variants of products	1
8	IATA-code for ground-location	(NP1) NP1 in brackets
9	Pickup-adress	NORRMALM (,KUNSGATAN 10
10	Currencycode and Price ex VAT	SEK 603
11	VAT-type (M followed by percent)	M06 (6% VAT)
12	Price incl VAT (TTL and price)	TTL 639
13	Last name for passenger	AD
14	First name for passenger	ADMINISTRATOR MR
15	Host system reference	AETMF (for AeTM)

Errordetection RM*SUR

In case is not possible for FLYGTAXI to detect correct location or the PNR has other SUR-errors the IATA-code will be missing and the price-elements will hold the text NO PRICE.

NO PRICE may also occur for special products manually priced by Flygtaxi.

In case of error and if FLYGTAXI will debit the customer, FLYGTAXI will manually correct the information necessary to debit the customer at debiting time.

Notes

- The location name of the address (i.e. NORRMALM in the example above) will always be the international name from FLYGTAXI's database. FLYGTAXI has a database that correct different spellings to the actual name, thus it is possible that the location name can be different in the RM*SUR-line than in the SUR-line.
- In case there are several transports ordered (e.g. FS2) there will appear one RM*SUR for each transport.